

ServeNow Presents PROCESS SERVER vs SHERIFF

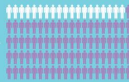
TO SETTLE THE SHOWDOWN BETWEEN PROCESS SERVERS AND SHERIFFS, LEGAL PROFESSIONALS WERE SURVEYED TO DETERMINE WHO IS THE BEST OPTION TO GET PAPERS SERVED.



Preferred Provider

78%
USE PROCESS SERVERS

19%
USE SHERIFFS



"THE ONLY PLACE I USE A SHERIFF IS IF I'M IN AN AREA WHERE I CAN'T LOCATE A REASONABLY PRICED PROCESS SERVER OR IT IS SOMETHING IN OREGON OR IN A GOVERNMENT ENTITY."
-MELYN WISNOMER (LEGAL ASSISTANT)

Speed of Service



90%
IN THE TIME SHERIFFS
SERVE FASTER

10%
IN THE TIME SHERIFFS
SERVE FASTER



9 OUT OF 10 TIMES THE PROCESS SERVER IS FASTER

"OVER MY CAREER, I HAVE FOUND PRIVATE PROCESS SERVERS TO BE MUCH FASTER IN GETTING PROCESS SERVERS AS THE SHERIFF'S OFFICE USUALLY HAS OTHER THINGS GOING ON."
-MICHAEL PRATER (PARALEGAL)

Customer Service

4.28 / 5
★★★★☆

2.55 / 5
★★★☆☆

"PRIVATE PROCESS SERVERS HAVE TO COMPETE IN THE MARKETPLACE AND KNOW THEY CAN BE REPLACED IF THEY DON'T GIVE GOOD SERVICE."
-ROBERT STOKER (FRAUDOLOGIST)

Knowledge of Laws

58%
PROCESS SERVER

29%
NO DIFFERENCE

13%
SHERIFF

"THIS IS WHAT THE SURVEY REVEALED REGARDING WHO IS MORE KNOWLEDGEABLE ABOUT LOCAL PROCESS SERVING LAWS."

Success Rate

92%



74%

"THE SURVEY PARTICIPANTS REPORTED PROCESS SERVERS WERE 92% MORE LIKELY TO SUCCESSFULLY EFFICIENTLY SERVE."

Average Cost

\$53.99

ONLY \$16.41
DIFFERENCE

\$39.58

Our winner is ...

- PREFERRED PROVIDER
- SPEED OF SERVICE
- CUSTOMER SERVICE
- KNOWLEDGE OF LAWS
- SUCCESS RATE
- AVERAGE COST

The Process Server



Success & Disclaimer

- SHERIFFS REPORTED THE HIGHEST LOCAL AWARENESS AND LOCAL ACCOUNTABILITY ON THEIR EXPERIENCE
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